

FAIR USE POLICY

Summary

1. It is important to Privacy Factory that all eligible Privacy Factory customers are able to access our Service. Accordingly, We have devised a Fair Use Policy which applies to:
 - a) usage of the Service; and
 - b) any Privacy Factory promotions ("Promotions").
2. We reserve the right to vary the terms of the Fair Use Policy from time to time.
3. Privacy Factory may rely on the Fair Use Policy where:
 - a) your usage of the Service is unreasonable; or
 - b) your participation in a promotion is unreasonable, as defined below.

Unreasonable use

1. It is unreasonable use of the Service/Promotion where Your use of the Service/Promotion is reasonably considered by Privacy Factory to be fraudulent use, to be contrary to the way the Service/Promotion is intended to be used ("Intended Use"), or to adversely affect the Privacy Factory Network or other Privacy Factory customers' use of or access to the Service/Promotion or the Privacy Factory Network.
2. Among other things, "fraudulent use" includes resupplying the Service without Privacy Factory's consent so that someone else may access or use the Service or to take advantage of a Fair Use Promotion.
3. Among other things, use which is contrary to the Intended Use includes:
 - using the Service/Promotion in a way that an ordinary person could reasonably regard as commercial use;
 - using the Service/Promotion with a device that re-routes or switches calls to or from the Privacy Factory Network to another carrier's network, or SIM boxing;
 - using the Service/Promotion in connection with any device that switches or reroutes calls which could keep a line open for hours, or wholesaling the Service;
 - using the Service/Promotion for the purpose of transiting, refiling or aggregating domestic or international traffic (or to wholesale supply of any service in any manner) on the Privacy Factory Network;
 - using the Service/Promotion to make international calls without paying long-distance charges by dialing certain access numbers, or using the Service for the purposes of arbitrage;
 - using the Service/Promotion with a device that automatically dials numbers that are either generated randomly or from a list;
 - using a non 'mobile voice' device with a 'mobile voice' SIM card;
 - using the Service/Promotion for multiple simultaneous calling;
 - using the Service/Promotion for call centre usage;
 - using the Service/Promotion for telemarketing;
 - using the Service/Promotion for bulk messaging;
 - using the Service/Promotion for application-to-person communication;
 - using the Service/Promotion for re-supply, continuously call forwarding;

- using the Service/Promotion for auto-dialling;
- using the Service/Promotion for machine to machine communication (including by using your SIM in any other device);
- using the Service/Promotion for Cellular Trunking Units (CTUs); or
- use of calls or TXTs which aren't standard person-to person communications.

Our rights

1. Where You are in breach of this Fair Use Policy, Privacy Factory may, without further notice to you:

a) suspend or limit the Service (or any feature of it) for any period We think is reasonably necessary; and/or

b) terminate Your agreement.

Dated 14.11.2018

Applicable to all Services or Promotions entered into on or after 14.11.2018.